artigo



Technical Assistance



Mondo flooring products are delivered on wooden pallets. They are packed in cardboard boxes for tiles or wrapped by plastic film, and sometimes paper, for rolls. The entire pallet is placed under stretch film, sometime within protection wooden cages (other packaging may apply).

The packaging and the protection method for the delivery may vary according to quantity, destination, means of transportation, product, client specification. Mondo retains the right to modify the packaging without notice.

HANDLING

Handling and storage of pallets can be hazardous for the working staff due to the risk linked to a package fall, it is therefore recommended that it is done only by trained and authorized personnel, capable to use appropriate and maintained equipment (forklift, pallet jack).

Precautions regarding handling

Avoid any shock/bump/hit that may mark, shred, or damage anyhow the flooring material, also through the packaging.



STORAGE

Storage ideal conditions for temperature and humidity are : 15° C ÷ 30° C, HR 40% ÷ 70%.

Storage conditions may be temporarily different: $-10^{\circ}\text{C} \div 35^{\circ}\text{C}$, HR 30% \div 80%; it is mandatory to acclimatise and condition the flooring at least 72 hours before use at the ideal storage conditions (longer time might be necessary if the material spent some time at very different temperatures).

The material shall be stored in the room/area where it will be installed at least 48 hours before the laying, at a temperature $\geq 15^{\circ}$ C ($\leq 30^{\circ}$ C) for the subfloor and $\geq 18^{\circ}$ C ($\leq 30^{\circ}$ C) for the air; the humidity shall be between 40% and 60%. The sheets shall be unrolled and left to rest flat before cutting and laying.

Such temperature/humidity conditions must be kept during the complete installation and also at least 72 hours afterwards (for more details please refer to our official Laying Instructions).

Maximum storage period: 12 months from purchase for self-adhesive material and 5 years for flooring without self adhesive.

Precautions regarding storage

In order to avoid damages to the floor covering, it is mandatory to respect the following instructions:

- always store the material in closed and dry premises,
- always store rolls in upright position,
- avoid to stack the pallets,
- avoid to place/stack any other material on top of the rolls,

continues





Precautions regarding storage *continues*

- avoid to store rolls in horizontal position,
- unfasten and release the rolls from any tight packaging material to avoid compression (cut wrapping film, remove chocks, strapping, etc)
- once the pallet is open and rolls are loose, fasten them to prevent accidental falls (rubber flooring in rolls are extremely heavy),
- avoid to expose the floorcovering without protection to the light (artificial and/or natural also trough windows/glass),
- avoid to expose the material to water,
- avoid any exposure to bad weather of any kind,
- avoid storage of palettes directly on racks (without under palettes) due to possible break of the palette,
- protect the rolls stored on the floor from falling and from the "domino effect".

During the storage always keep the identification labels on the rolls until use; they contain important information required in case of dispute/claim.

Fire protection

Suitable extinguishing agents: water, dry ice, powder.

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